Microsoft Cloud Growth Drives Strong Fourth-Quarter Results

*Commercial cloud annualized revenue run rate now exceeds $4.4 billion.*

**REDMOND, Wash. — July 22, 2014 —** Microsoft Corp. today announced revenue of $23.38 billion for the quarter ended June 30, 2014. Gross margin, operating income, and diluted earnings per share (“EPS”) for the quarter were $15.79 billion, $6.48 billion, and $0.55 per share, respectively.

Microsoft completed the acquisition of substantially all of the Nokia Devices and Services (“NDS”) business on April 25, 2014. Revenue and cost of revenue from the acquired business, including amortization of intangible assets, are reported in the new Phone Hardware segment. For the fourth quarter and fiscal year 2014, the results of NDS contributed revenue, gross margin, operating income, and diluted EPS of $1.99 billion, $54 million, $(692) million, and $(0.08), respectively.

“We are galvanized around our core as a productivity and platform company for the mobile-first and cloud-first world, and we are driving growth with disciplined decisions, bold innovation, and focused execution,” said Satya Nadella, chief executive officer of Microsoft. “I’m proud that our aggressive move to the cloud is paying off – our commercial cloud revenue doubled again this year to a $4.4 billion annual run rate.”

“Our solid execution and expense discipline allowed us to deliver a strong finish to the fiscal year,” said Amy Hood, executive vice president and chief financial officer at Microsoft. “As we enter fiscal 2015, we are focused on aligning our resources to strategic investments that we believe will deliver the next wave of innovation, growth, and long-term shareholder value.”

The following table reconciles these financial results reported in accordance with generally accepted accounting principles (“GAAP”) to Non-GAAP financial results. We have provided this Non-GAAP financial information to aid investors in better understanding the company’s performance. All growth comparisons relate to the corresponding period in the last fiscal year.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Three Months Ended June 30,** | | | |
| ($ in millions, except per share amounts) | **Revenue** | **Gross Margin** | **Operating Income** | **Diluted EPS** |
| **2013 As Reported (GAAP)** | **$19,896** | **$14,294** | **$6,073** | **$0.59** |
| Office Upgrade Offer | $(782) | $(782) | $(782) | $(0.07) |
| **2013 As Adjusted (Non-GAAP)** | **$19,114** | **$13,512** | **$5,291** | **$0.52** |
| **2014 As Reported (GAAP)¹** | **$23,382** | **$15,787** | **$6,482** | **$0.55** |
| **%Y/Y (GAAP)** | **18%** | **10%** | **7%** | **(7)%** |
| **%Y/Y (Non-GAAP)** | **22%** | **17%** | **23%** | **6%** |

¹Fiscal year 2014 includes the results of the NDS business for the period beginning on April 25, 2014.

Additionally, we note below certain operational items that also impacted the company’s financial performance (“Noted Items”). Noted Items and the Non-GAAP measures are defined following the financial tables and highlights.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Three Months Ended June 30,** | | | |
| ($ in millions, except per share amounts) | **Revenue** | **Gross Margin** | **Operating Income** | **Diluted EPS** |
| Surface RT Inventory Adjustments | $(38) | $(900) | $(900) | $(0.07) |
| **2013 Impact of Noted Items** | **$(38)** | **$(900)** | **$(900)** | **$(0.07)** |
| End of Nokia Commercial Agreement | $382 | $382 | $382 | $0.04 |
| Integration and Restructuring | - | - | $(127) | $(0.02) |
| Adjustment to Prior Years’ Taxes | - | - | - | $(0.05) |
| **2014 Impact of Noted Items** | **$382** | **$382** | **$255** | **$(0.03)** |

Devices and Consumer revenue grew 42% to $10.00 billion, with the following business highlights:

* Windows OEM revenue grew 3%, driven by 11% growth in Windows OEM Pro revenue.
* Office 365 Home and Personal subscribers totaled more than 5.6 million, adding more than 1 million subscribers again this quarter.
* The acquired Phone Hardware business contributed $1.99 billion to current year revenue.
* Bing search advertising revenue grew 40%, and U.S. search share grew to 19.2%.

Commercial revenue grew 11% to $13.48 billion, with the following business highlights:

* Commercial cloud revenue grew 147% with an annualized run rate that exceeds $4.4 billion.
* Windows volume licensing revenue grew 11%.
* Server products revenue, including Azure, grew 16%, with double-digit growth for SQL Server and System Center.

“Our results reflect our customers’ long-term commitments to our products and services, and strong execution by our field teams. We are thrilled with the tremendous momentum of our cloud offerings with Office 365 and Azure both growing over 100% again,” said Kevin Turner, chief operating officer at Microsoft. “Looking forward, we are excited by the amazing opportunities enabled by our technology roadmap and our strong engagement across partners, customers, and developers.”

For Microsoft’s fiscal year 2014, the company’s revenue, gross margin, operating income, and diluted EPS were $86.83 billion, $59.90 billion, $27.76 billion, and $2.63 per share, respectively.

The following table reconciles these financial results reported in accordance with GAAP to Non-GAAP financial results. We have provided this Non-GAAP financial information to aid investors in better understanding the company’s performance.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Twelve Months Ended June 30,** | | | |
| ($ in millions, except per share amounts) | **Revenue** | **Gross Margin** | **Operating Income** | **Diluted EPS** |
| **2013 As Reported (GAAP)** | **$77,849** | **$57,600** | **$26,764** | **$2.58** |
| Windows Upgrade Offer | $(540) | $(540) | $(540) | $(0.05) |
| European Commission Fine | - | - | $733 | $0.09 |
| **2013 As Adjusted (Non-GAAP)** | **$77,309** | **$57,060** | **$26,957** | **$2.62** |
| **2014 As Reported (GAAP)1** | **$86,833** | **$59,899** | **$27,759** | **$2.63** |
| **%Y/Y (GAAP)** | **12%** | **4%** | **4%** | **2%** |
| **%Y/Y (Non-GAAP)** | **12%** | **5%** | **3%** | **0%** |

¹Fiscal year 2014 includes the results of the NDS business for the period beginning on April 25, 2014.

The impact of Noted Items on the financial results was the same for the fourth quarter and for fiscal year 2014.

**Business Outlook**

Microsoft will provide forward-looking guidance in connection with this quarterly earnings announcement on its earnings conference call and webcast.

On July 17, 2014, Microsoft announced a restructuring plan to streamline and simplify its operations and align the recently acquired NDS business with the company’s overall strategy. The pre-tax costs associated with this plan are estimated to be between $1.1 billion and $1.6 billion and will be recorded in fiscal year 2015, substantially in the first half of the fiscal year.

**Webcast Details**

Satya Nadella, chief executive officer, Amy Hood, executive vice president and chief financial officer, Frank Brod, chief accounting officer, John Seethoff, deputy general counsel, and Chris Suh, general manager of Investor Relations, will host a conference call and webcast at 2:30 p.m. PDT (5:30 p.m. EDT) today to discuss details of the company’s performance for the quarter and certain forward-looking information. The session may be accessed at <http://www.microsoft.com/investor>. The webcast will be available for replay through the close of business on July 22, 2015.

**Adjusted Financial Results and Non-GAAP Measures**

During the fourth quarter of fiscal year 2013, GAAP revenue, gross margin, operating income, and diluted EPS included the recognition of previously deferred revenue for the Office Upgrade Offer. For fiscal year 2013, the financial results included the recognition of previously deferred revenue related to the Windows Upgrade Offer as well as the European Commission Fine. These items are defined below. In addition to these financial results reported in accordance with GAAP, we have provided certain Non-GAAP financial information to aid investors in better understanding the company’s performance. Presenting these measures without the impact of these items gives additional insight into operational performance and helps clarify trends affecting the company’s business. For comparability of reporting, management considers this information in conjunction with GAAP amounts in evaluating business performance. These Non-GAAP financial measures should not be considered as a substitute for, or superior to, the measures of financial performance prepared in accordance with GAAP.

**Non-GAAP Definitions**

Revenue recognition of $782 million in the fourth quarter of fiscal year 2013 related to the revenue deferred on sales of the previous version of the Microsoft Office system with a guarantee to be upgraded to the new Office at minimal or no cost (“Office Upgrade Offer”).

Revenue recognition of $540 million in fiscal year 2013 related to the revenue deferred on sales of Windows 7 with an option to upgrade to Windows 8 Pro at a discounted price (“Windows Upgrade Offer”).

Fine of €561 million ($733 million) assessed by the European Commission in the third quarter of fiscal year 2013 for violation of an order to provide a browser choice screen with Internet Explorer on PCs sold in Europe (“European Commission Fine”).

**Noted Items Definitions**

Charge of $900 million recorded in the fourth quarter of fiscal year 2013 for Surface RT Inventory Adjustments (“Surface RT Inventory Adjustments”).

Revenue recognition of $382 million in the fourth quarter of fiscal year 2014 from the contractual relationship between Nokia and Microsoft related to joint strategic initiatives which was terminated in conjunction with the acquisition of substantially all of the NDS business (“End of Nokia Commercial Agreement”).

Expenses of $127 million in the fourth quarter of fiscal year 2014 associated with the acquisition and integration of NDS. These expenses consist of transaction fees and direct acquisition costs, including legal, finance, consulting and other professional fees. These costs also include employee compensation and termination costs associated with certain reorganization activities ("Integration and Restructuring”).

Tax provision adjustment of $458 million, or a $(0.05) per share impact, in the fourth quarter of fiscal 2014 related to adjustments to prior years’ liabilities for intercompany transfer pricing that increased taxable income in more highly taxed jurisdictions (“Adjustment to Prior Years’ Taxes”).

**About Microsoft**

Founded in 1975, Microsoft (Nasdaq “MSFT”) is the worldwide leader in software, services, devices and solutions that help people and businesses realize their full potential.

**Forward-Looking Statements**

Statements in this release that are “forward-looking statements” are based on current expectations and assumptions that are subject to risks and uncertainties. Actual results could differ materially because of factors such as:

* intense competition in all of Microsoft’s markets;
* increasing focus on services presents execution and competitive risks;
* significant investments in new products and services that may not be profitable;
* acquisitions, joint ventures, and strategic alliances may have an adverse effect on our business;
* impairment of goodwill or amortizable intangible assets causing a significant charge to earnings;
* Microsoft’s continued ability to protect its intellectual property rights;
* claims that Microsoft has infringed the intellectual property rights of others;
* the possibility of unauthorized disclosure of significant portions of Microsoft’s source code;
* cyber-attacks and security vulnerabilities in Microsoft products that could reduce revenue or lead to liability;
* disclosure of personal data that could cause liability and harm to Microsoft’s reputation;
* outages, data losses, and disruptions of our online services if we fail to maintain an adequate operations infrastructure;
* government litigation and regulation that may limit how Microsoft designs and markets its products;
* potential liability under trade protection and anti-corruption laws resulting from our international operations;
* Microsoft’s ability to attract and retain talented employees;
* adverse results in legal disputes;
* unanticipated tax liabilities;
* our hardware and software products may experience quality or supply problems;
* exposure to increased economic and operational uncertainties from operating a global business;
* catastrophic events or geo-political conditions may disrupt our business; and
* adverse economic or market conditions may harm our business.

For more information about risks and uncertainties associated with Microsoft’s business, please refer to the “Management’s Discussion and Analysis of Financial Condition and Results of Operations” and “Risk Factors” sections of Microsoft’s SEC filings, including, but not limited to, its annual report on Form 10-K and quarterly reports on Form 10-Q, copies of which may be obtained by contacting Microsoft’s Investor Relations department at (800) 285-7772 or at Microsoft’s Investor Relations website at <http://www.microsoft.com/investor>.

All information in this release is as of July 22, 2014. The company undertakes no duty to update any forward-looking statement to conform the statement to actual results or changes in the company’s expectations.

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*Note to editors:* For more information, news and perspectives from Microsoft, please visit the Microsoft News Center at <http://www.microsoft.com/news>/. Web links, telephone numbers, and titles were correct at time of publication, but may since have changed. Shareholder and financial information, as well as today’s 2:30 p.m. PDT conference call with investors and analysts, is available at <http://www.microsoft.com/investor>.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| INCOME STATEMENTS | | | | | | | |
| (In millions, except per share amounts)(Unaudited) | | | | | | | |
|  |  |  |  |  |  |  |  |
|  | **Three Months Ended June 30,** | | |  | **Twelve Months Ended June 30,** | | |
|  |  |
|  | **2014** |  | **2013** |  | **2014** |  | **2013** |
| Revenue | **$ 23,382** |  | $19,896 |  | **$ 86,833** |  | $77,849 |
| Cost of revenue | **7,595** |  | 5,602 |  | **26,934** |  | 20,249 |
| Gross margin | **15,787** |  | 14,294 |  | **59,899** |  | 57,600 |
| Research and development | **3,123** |  | 2,783 |  | **11,381** |  | 10,411 |
| Sales and marketing | **4,682** |  | 4,228 |  | **15,811** |  | 15,276 |
| General and administrative | **1,373** |  | 1,210 |  | **4,821** |  | 5,149 |
| Integration and restructuring | **127** |  | 0 |  | **127** |  | 0 |
| Operating income | **6,482** |  | 6,073 |  | **27,759** |  | 26,764 |
| Other income, net | **95** |  | 72 |  | **61** |  | 288 |
| Income before income taxes | **6,577** |  | 6,145 |  | **27,820** |  | 27,052 |
| Provision for income taxes | **1,965** |  | 1,180 |  | **5,746** |  | 5,189 |
| Net income | **$ 4,612** |  | $ 4,965 |  | **$ 22,074** |  | $21,863 |
|  |  |  |  |  |  |  |  |
| Earnings per share: |  |  |  |  |  |  |  |
| Basic | **$ 0.56** |  | $ 0.59 |  | **$ 2.66** |  | $ 2.61 |
| Diluted | **$ 0.55** |  | $ 0.59 |  | **$ 2.63** |  | $ 2.58 |
| Weighted average shares outstanding: | |  |  |  |  |  |  |
| Basic | **8,246** |  | 8,345 |  | **8,299** |  | 8,375 |
| Diluted | **8,345** |  | 8,442 |  | **8,399** |  | 8,470 |
| Cash dividends declared per  common share | **$ 0.28** |  | $ 0.23 |  | **$ 1.12** |  | $ 0.92 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| COMPREHENSIVE INCOME STATEMENTS | | | | | | | |
| (In millions)(Unaudited) | | | | | | | |
|  |  |  |  |  |  |  |  |
|  | **Three Months Ended June 30,** | | |  | **Twelve Months Ended June 30,** | | |
|  |  |
|  | **2014** |  | **2013** |  | **2014** |  | **2013** |
| Net income | **$ 4,612** |  | $ 4,965 |  | **$ 22,074** |  | $ 21,863 |
| Other comprehensive income (loss): |  |  |  |  |  |  |  |
| Net unrealized losses on   derivatives (net of tax effects   of **$(3)**, $(4), **$(4)**,   and $(14)) | **(21)** |  | (7) |  | **(35)** |  | (26) |
| Net unrealized gains (losses) on   investments (net of tax   effects of **$162**, $(206),   **$936**, and $195) | **235** |  | (381) |  | **1,737** |  | 363 |
| Translation adjustments and   other (net of tax effects   of **$(41)**, $(40), **$12**,   and $(8)) | **162** |  | (74) |  | **263** |  | (16) |
| Other comprehensive income (loss) | **376** |  | (462) |  | **1,965** |  | 321 |
| Comprehensive income | **$ 4,988** |  | $ 4,503 |  | **$ 24,039** |  | $ 22,184 |

|  |  |  |  |
| --- | --- | --- | --- |
| BALANCE SHEETS | | | |
| (In millions)(Unaudited) | | | |
|  |  |  |  |
|  | **June 30, 2014** |  | **June 30, 2013** |
| **Assets** |  |  |  |
| Current assets: |  |  |  |
| Cash and cash equivalents | **$ 8,669** |  | $ 3,804 |
| Short-term investments (including securities  loaned of **$541** and $579) | **77,040** |  | 73,218 |
| Total cash, cash equivalents, and short-term   investments | **85,709** |  | 77,022 |
| Accounts receivable, net of allowance for doubtful  accounts of **$301** and $336 | **19,544** |  | 17,486 |
| Inventories | **2,660** |  | 1,938 |
| Deferred income taxes | **1,941** |  | 1,632 |
| Other | **4,392** |  | 3,388 |
| Total current assets | **114,246** |  | 101,466 |
| Property and equipment, net of accumulated  depreciation of **$14,793** and $12,513 | **13,011** |  | 9,991 |
| Equity and other investments | **14,597** |  | 10,844 |
| Goodwill | **20,127** |  | 14,655 |
| Intangible assets, net | **6,981** |  | 3,083 |
| Other long-term assets | **3,422** |  | 2,392 |
| Total assets | **$ 172,384** |  | $ 142,431 |
|  |  |  |  |
| **Liabilities and stockholders' equity** |  |  |  |
| Current liabilities: |  |  |  |
| Accounts payable | **$ 7,432** |  | $ 4,828 |
| Short-term debt | **2,000** |  | 0 |
| Current portion of long-term debt | **0** |  | 2,999 |
| Accrued compensation | **4,797** |  | 4,117 |
| Income taxes | **782** |  | 592 |
| Short-term unearned revenue | **23,150** |  | 20,639 |
| Securities lending payable | **558** |  | 645 |
| Other | **6,906** |  | 3,597 |
| Total current liabilities | **45,625** |  | 37,417 |
| Long-term debt | **20,645** |  | 12,601 |
| Long-term unearned revenue | **2,008** |  | 1,760 |
| Deferred income taxes | **2,728** |  | 1,709 |
| Other long-term liabilities | **11,594** |  | 10,000 |
| Total liabilities | **82,600** |  | 63,487 |
| Commitments and contingencies |  |  |  |
| Stockholders' equity: |  |  |  |
| Common stock and paid-in capital - shares  authorized 24,000; outstanding **8,239** and 8,328 | **68,366** |  | 67,306 |
| Retained earnings | **17,710** |  | 9,895 |
| Accumulated other comprehensive income | **3,708** |  | 1,743 |
| Total stockholders' equity | **89,784** |  | 78,944 |
| Total liabilities and stockholders' equity | **$ 172,384** |  | $ 142,431 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| CASH FLOWS STATEMENTS | | | | | | | |
| (In millions)(Unaudited) | | | | | | | |
|  |  |  |  |  |  |  |  |
|  | **Three Months Ended June 30,** | | |  | **Twelve Months Ended June 30,** | | |
|  |  |
|  | **2014** |  | **2013** |  | **2014** |  | **2013** |
| **Operations** |  |  |  |  |  |  |  |
| Net income | **$ 4,612** |  | $ 4,965 |  | **$ 22,074** |  | $21,863 |
| Adjustments to reconcile net   income to net cash from   operations: |  |  |  |  |  |  |  |
| Depreciation, amortization, and  other | **1,742** |  | 983 |  | **5,212** |  | 3,755 |
| Stock-based compensation  expense | **618** |  | 601 |  | **2,446** |  | 2,406 |
| Net recognized losses (gains)  on investments and  derivatives | **(209)** |  | 99 |  | **(109)** |  | 80 |
| Excess tax benefits from  stock-based compensation | **(24)** |  | (17) |  | **(271)** |  | (209) |
| Deferred income taxes | **(369)** |  | (423) |  | **(331)** |  | (19) |
| Deferral of unearned revenue | **16,869** |  | 15,621 |  | **44,325** |  | 44,253 |
| Recognition of unearned  revenue | **(11,345)** |  | (11,069) |  | **(41,739)** |  | (41,921) |
| Changes in operating assets  and liabilities: |  |  |  |  |  |  |  |
| Accounts receivable | **(5,363)** |  | (5,666) |  | **(1,120)** |  | (1,807) |
| Inventories | **(199)** |  | 187 |  | **(161)** |  | (802) |
| Other current assets | **282** |  | (33) |  | **(29)** |  | (129) |
| Other long-term assets | **(159)** |  | (152) |  | **(628)** |  | (478) |
| Accounts payable | **863** |  | 486 |  | **473** |  | 537 |
| Other current liabilities | **1,072** |  | 27 |  | **1,075** |  | 146 |
| Other long-term liabilities | **1,124** |  | 294 |  | **1,014** |  | 1,158 |
| Net cash from operations | **9,514** |  | 5,903 |  | **32,231** |  | 28,833 |
| **Financing** |  |  |  |  |  |  |  |
| Proceeds from issuance of short-term debt,  maturities of 90 days or less, net | **500** |  | 0 |  | **500** |  | 0 |
| Proceeds from issuance of debt | **1,500** |  | 2,651 |  | **10,350** |  | 4,883 |
| Repayments of debt | **(2,000)** |  | (1,346) |  | **(3,888)** |  | (1,346) |
| Common stock issued | **146** |  | 166 |  | **607** |  | 931 |
| Common stock repurchased | **(1,170)** |  | (1,042) |  | **(7,316)** |  | (5,360) |
| Common stock cash dividends paid | **(2,309)** |  | (1,921) |  | **(8,879)** |  | (7,455) |
| Excess tax benefits from  stock-based compensation | **24** |  | 17 |  | **271** |  | 209 |
| Other | **0** |  | 6 |  | **(39)** |  | (10) |
| Net cash used in financing | **(3,309)** |  | (1,469) |  | **(8,394)** |  | (8,148) |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Investing** |  |  |  |  |  |  |  |
| Additions to property and  equipment | **(1,330)** |  | (1,794) |  | **(5,485)** |  | (4,257) |
| Acquisition of companies, net of  cash acquired, and purchases of  intangible and other assets | **(5,626)** |  | (20) |  | **(5,937)** |  | (1,584) |
| Purchases of investments | **(23,473)** |  | (27,024) |  | **(72,690)** |  | (75,396) |
| Maturities of investments | **1,138** |  | 617 |  | **5,272** |  | 5,130 |
| Sales of investments | **20,617** |  | 22,301 |  | **60,094** |  | 52,464 |
| Securities lending payable | **(236)** |  | 81 |  | **(87)** |  | (168) |
| Net cash used in investing | **(8,910)** |  | (5,839) |  | **(18,833)** |  | (23,811) |
| Effect of exchange rates on cash  and cash equivalents | **(198)** |  | (31) |  | **(139)** |  | (8) |
| Net change in cash and cash  equivalents | **(2,903)** |  | (1,436) |  | **4,865** |  | (3,134) |
| Cash and cash equivalents,  beginning of period | **11,572** |  | 5,240 |  | **3,804** |  | 6,938 |
| Cash and cash equivalents, end of  period | **$ 8,669** |  | $ 3,804 |  | **$ 8,669** |  | $ 3,804 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| SEGMENT REVENUE AND GROSS MARGIN | | | | | | | |
| (In millions)(Unaudited) | | | | | | | |
|  |  |  |  |  |  |  |  |
|  | **Three Months Ended June 30,** | | |  | **Twelve Months Ended June 30,** | | |
|  |  |
|  | **2014** |  | **2013** |  | **2014** |  | **2013** |
| **Revenue** |  |  |  |  |  |  |  |
| Devices and Consumer Licensing | **$ 4,694** |  | $ 4,288 |  | **$ 18,803** |  | $19,021 |
| Computing and Gaming Hardware | **1,441** |  | 1,167 |  | **9,628** |  | 6,461 |
| Phone Hardware | **1,985** |  | 0 |  | **1,985** |  | 0 |
| Devices and Consumer Other | **1,880** |  | 1,563 |  | **7,258** |  | 6,618 |
| Commercial Licensing | **11,222** |  | 10,627 |  | **42,027** |  | 39,686 |
| Commercial Other | **2,262** |  | 1,574 |  | **7,547** |  | 5,660 |
| Corporate and Other | **(102)** |  | 677 |  | **(415)** |  | 403 |
| Total Revenue | **$ 23,382** |  | $19,896 |  | **$ 86,833** |  | $77,849 |
|  |  |  |  |  |  |  |  |
| **Gross Margin** |  |  |  |  |  |  |  |
| Devices and Consumer Licensing | **$ 4,407** |  | $ 3,881 |  | **$ 17,216** |  | $17,044 |
| Computing and Gaming Hardware | **18** |  | (647) |  | **893** |  | 956 |
| Phone Hardware | **54** |  | 0 |  | **54** |  | 0 |
| Devices and Consumer Other | **446** |  | 368 |  | **1,770** |  | 2,046 |
| Commercial Licensing | **10,296** |  | 9,667 |  | **38,604** |  | 36,261 |
| Commercial Other | **691** |  | 336 |  | **1,856** |  | 921 |
| Corporate and Other | **(125)** |  | 689 |  | **(494)** |  | 372 |
| Total gross margin | **$ 15,787** |  | $14,294 |  | **$ 59,899** |  | $57,600 |

**MICROSOFT CORPORATION**

**FOURTH QUARTER FINANCIAL HIGHLIGHTS**

All growth comparisons relate to the corresponding period in the last fiscal year. Please refer to the reconciliation of our GAAP and Non-GAAP financial results, and the Noted Items table provided above for additional information.

**SUMMARY**

**Nokia Devices and Services Acquisition**

On April 25, 2014, we acquired substantially all of Nokia’s Devices and Services business (the acquired assets and operations are hereafter referred to as “NDS”). Beginning on that date, we reported the revenue and cost of revenue from NDS, including amortization of intangible assets, in the new Phone Hardware segment. For the fourth quarter, the results of NDS impacted revenue, gross margin, operating income, and diluted EPS by $1.99 billion, $54 million, $(692) million, and $(0.08), respectively.

**Operating Summary**

Revenue was $23.38 billion, up 18% year-over-year. Non-GAAP revenue grew 22%. As described in the Noted Items table, prior year revenue was decreased by $38 million and current year revenue was increased by $382 million. Additionally, NDS contributed $1.99 billion to current year revenue.

Gross margin was $15.79 billion, up 10% year-over-year. Non-GAAP gross margin grew 17%. As described in the Noted Items table, prior year gross margin was decreased by $900 million and current year gross margin was increased by $382 million. Additionally, NDS contributed $54 million to current year gross margin.

Operating income was $6.48 billion, up 7% year-over-year. Non-GAAP operating income grew 23%. As described in the Noted Items table, prior year operating income was decreased by $900 million and current year operating income was increased by $255 million. Additionally, NDS contributed $(692) million to current year operating income.

Diluted EPS was $0.55, down 7% year-over-year. Non-GAAP diluted EPS grew 6%. As described in the Noted Items table, prior year diluted EPS was decreased by $0.07 and current year diluted EPS was decreased by $0.03. Additionally, NDS contributed $(0.08) to current year diluted EPS.

**SEGMENT INFORMATION**

**Devices and Consumer (“D&C”)**

Total D&C revenue increased $2.98 billion or 42%, including $1.99 billion of Phone Hardware revenue following the completion of the NDS acquisition. D&C gross margin increased $1.32 billion or 37% over the prior year, which included the Surface RT inventory adjustment charge of approximately $900 million.

***D&C Licensing***

D&C Licensing revenue increased $406 million or 9%, due to the recognition of $382 million from the conclusion of the commercial agreement with Nokia and higher revenue from Office Consumer and Windows OEM, offset by a decline in royalty revenue. Gross margin increased $526 million or 14%.

* Windows OEM revenue increased 3%, as Windows OEM Pro revenue increased 11% and Windows OEM non-Pro revenue decreased 9%. Businesses continue to demonstrate their strong preference for Windows, and D&C Licensing results were again driven by business PC growth in developed markets, and benefits from Windows XP end of support that moderated throughout the quarter.
* Office Consumer revenue increased $125 million or 21%. We continue to outpace overall consumer PCs as developed markets, where more consumers buy Office with their PCs, outperformed emerging markets. Microsoft ended support for Windows XP in April 2014, which also contributed to our growth, as small businesses upgraded their PCs and purchased new versions of Office through consumer channels.

With free licensing for sub 9-inch devices and the new Windows with Bing offering, we are helping our partners bring new low-cost devices to market. We are encouraged by the initial response from OEMs, and expect many of these new devices to be available in time for the holiday season. During Computex in June, our OEM partners announced nearly 40 new devices, including all-in-ones, laptops, two-in-ones, and smartphones, demonstrating continued innovation on the Windows platform.

***Computing and Gaming Hardware***

The D&C Hardware segment was renamed Computing and Gaming Hardware in the fourth quarter of fiscal year 2014. Computing and Gaming Hardware revenue increased $274 million or 23%, driven by higher Surface and Xbox Platform revenue. Gross margin increased $665 million compared to the prior year, which included the Surface RT inventory adjustment charge. Current year cost of revenue included Surface inventory adjustments resulting from our transition to newer generation devices and a decision to not ship a new form factor.

* Surface revenue was $409 million, driven by our second generation Surface 2 and Surface Pro 2 devices, and the recent launch of Surface Pro 3.
* Xbox Platform revenue increased $104 million or 14%, driven primarily by increased console revenue. We sold in 1.1 million consoles in the fourth quarter, as we drew down channel inventory, compared to 1.0 million consoles during the prior year.

We launched Surface Pro 3 in the U.S. and Canada on June 20, and it will roll out to additional markets beginning in the first quarter of fiscal year 2015. This new device is optimized for productivity and highlights the progress we have made bringing hardware and software together.

During the E3 conference in early June, we highlighted several new titles that will be available exclusively on the Xbox Platform. We also launched a lower-priced console without the Kinect sensor to provide additional choice to our customers, and are planning to offer Xbox One in additional markets beginning this fall.

***Phone Hardware***

Phone Hardware revenue was $1.99 billion, reflecting sales of Lumia Smartphones and other first-party non-Lumia phones following completion of the NDS acquisition. Cost of revenue was $1.93 billion, including amortization of acquired intangible assets and the impact of decisions to rationalize our device portfolio, resulting in gross margin of $54 million.

* We sold 5.8 million Lumia Smartphones, and 30.3 million non-Lumia phones following the completion of the NDS acquisition. Low price point devices drove a majority of the Lumia Smartphone volumes. Non-Lumia phone volumes performed in line with the market for this category of devices.

***D&C Other***

D&C Other revenue increased $317 million or 20%, due mainly to increases in search revenue and Office 365 Consumer subscriptions. Gross margin increased $78 million or 21%.

* We continue to see strong adoption of Office 365 Home and Personal offerings, which added more than 1 million subscribers in the fourth quarter to total more than 5.6 million.
* Search revenue increased 40%, offset by an 11% decline in display revenue.  Growth in search advertising revenue was due to higher revenue per search (“RPS”), increased search volume, and the expiration of North American RPS guarantee payments to Yahoo! in the prior year.  U.S. search share grew again to 19.2%.

Our Bing platform continues to accrue value across our portfolio of products and services. The Bing search index is helping power several of our offerings, including the Cortana digital assistant, Xbox, and Power BI. Bing was also chosen as the default search provider for the upcoming release of Apple’s new OS X, providing additional opportunities to monetize the service.

**Commercial**

Commercial revenue increased $1.28 billion or 11%, driven by growth in both our Commercial Licensing businesses and Commercial cloud services. Server products revenue, including Microsoft Azure, grew 16%, and Office Commercial revenue, including Office 365, grew 4%. Commercial gross margin increased $984 million or 10%.

During the quarter, we made several key product and partnership announcements that further enhance the value of our public and private cloud offerings. The product enhancements we announced focused on hybrid cloud scenarios, protection of cloud data, and the experience for app developers. We also announced strategic partnerships with SAP and salesforce.com that help improve customer productivity by expanding the interoperability of our cloud services with solutions from other providers.

***Commercial Licensing***

Commercial Licensing revenue increased $595 million or 6%, due primarily to higher revenue from our server products and Windows Commercial, offset in part by lower revenue from on-premises Office products, as customers transition to Office 365 Commercial. Gross margin increased $629 million or 7%, in line with revenue growth.

* Our server products revenue grew $577 million or 14%, driven by double-digit growth in SQL Server, System Center, and the premium version of Windows Server.
* Windows Commercial revenue grew $104 million or 11%, driven by growth in annuity and non-annuity revenue.

***Commercial Other***

Commercial Other revenue increased $688 million or 44%, due to higher Commercial cloud services and Enterprise Services revenue. Gross margin increased $355 million or 106%. We delivered another quarter of margin expansion as we continue to realize engineering efficiencies and scale benefits.

* Commercial cloud services revenue grew $564 million or 147%, driven by continued triple-digit growth in Commercial Office 365 and Microsoft Azure. The annual run rate for our Commercial cloud business now exceeds $4.4 billion.
* Enterprise Services revenue grew $125 million or 11%, due primarily to growth in Premier Support Services.

**EXPENSES**

* Cost of revenue increased $1.99 billion or 36%. The results from NDS contributed $1.93 billion to this increase.
* Research and development expenses increased $340 million or 12%. The results from NDS contributed $275 million to this increase.
* Sales and marketing expenses increased $454 million or 11%. The results from NDS contributed $394 million to this increase.
* General and administrative expenses increased $163 million or 13%. The results from NDS contributed $77 million to this increase.
* Integration and restructuring expenses associated with the acquisition of NDS were $127 million.

**INCOME TAXES**

The effective tax rate was 30% for the quarter, compared to 19% in the prior year. The year-over-year increase was due primarily to adjustments to prior years’ liabilities for intercompany transfer pricing that increased taxable income in more highly taxed jurisdictions, as well as losses incurred by NDS and changes in the geographic mix of our business.

**BALANCE SHEET AND CASH FLOWS**

Cash flows from operations were $9.51 billion, up 61%. Cash returned to shareholders through buybacks and dividends was $3.43 billion for the quarter. Capital expenditures were $1.33 billion, supporting the global expansion of our cloud services.

**UNEARNED REVENUE, CONTRACTED NOT BILLED, AND BOOKINGS**

The following table outlines unearned revenue by segment:

| **(In millions)** |  |  | |  |  |  | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | | | | | | |  |
| **June 30,** |  | **2014** | |  |  | **2013** | |  |
|  |  |  |  |  |  |  |  |  |
| Commercial Licensing |  | **$** | **19,099** |  |  | $ | 18,460 |  |
| Commercial Other |  |  | **3,934** |  |  |  | 2,272 |  |
| Rest of the segments |  |  | **2,125** |  |  |  | 1,667 |  |
|  | | | |  |  |  | |  |
| Total |  | **$** | **25,158** |  |  | $ | 22,399 |  |

Our contracted not billed balance exceeded $24 billion, and total bookings increased 29%. The results from NDS contributed 9 percentage points to total bookings growth. We continue to see healthy renewals of expiring multi-year agreements as customers make long-term commitments to our products and services.